**Provisioning Report**

**ASAP 7.0.2 – JAMU66**

**&**

**ASAP7.0.2 – WASS1133**

**Months: January - September**

**October 09th, 2018**

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# Summary Transaction Information from JAMU66

|  |  |  |  |
| --- | --- | --- | --- |
| ***JAMU66*** | | |  |
| ***Transactions*** | | 2,303,051 | 100% |
| ***Start Date*** | | 01-Jan-2018 00:00:00 AM | |
| ***End Date*** | | 30-Sep-2018 23:59:59 PM | |
| ***Order Status*** | **Description** | Values | |
| ***COMPLETED*** | The order was completed with successful response from the Network Element | 2,073,262 | 88.41% |
| ***FAILED*** | The order was completed with error response from the Network Element | 157,589 | 5.88% |
| ***IN\_PROG*** | Orders in Progress | 23 | 0.00% |
| ***TIMEOUT*** | Orders that exceeded the execution time | 72,172 | 2.97% |
| ***TRANSL\_FAIL*** | Orders that were not executed | 0 | 0.00% |

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Month** | **Total** | **Transactions  Complete** | **% Complete** | **Transactions  Failed** | **%  Failed** | **Trans In\_Prog** | **% In\_Prog** | **Trans  Timeout** | **% Timeout** | **Trans Trans Fail** | **%  Trans Fail** |
| January | 272,552 | 260,774 | 95.92% | 10,488 | 3.55% | 15 | 0.01% | 1,274 | 0.53% | 0 | 0.00% |
| February | 159,304 | 149,451 | 74.30% | 8,304 | 3.87% | 6 | 0.00% | 1,541 | 0.40% | 0 | 0.00% |
| March | 124,681 | 121,884 | 94.23% | 2,758 | 2.51% | 0 | 0.00% | 37 | 0.03% | 0 | 0.00% |
| April | 188,563 | 181,822 | 95.62% | 6,607 | 3.56% | 0 | 0.00% | 134 | 0.82% | 0 | 0.00% |
| May | 274,645 | 240,507 | 89.57% | 21,573 | 5.99% | 0 | 0.00% | 12,565 | 4.44% | 0 | 0.00% |
| June | 383,818 | 314,053 | 78.74% | 32,540 | 8.89% | 0 | 0.00% | 37,225 | 12.37% | 0 | 0.00% |
| July | 365,552 | 329,914 | 89.28% | 28,038 | 7.44% | 0 | 0.00% | 7,600 | 3.27% | 0 | 0.00% |
| August | 274,349 | 244,152 | 89.27% | 26,412 | 8.86% | 2 | 0.00% | 3,783 | 1.87% | 0 | 0.00% |
| September | 259,587 | 230,705 | 88.73% | 20,869 | 8.23% | 0 | 0.00% | 8,013 | 3.04% | 0 | 0.00% |
| **SUMMARY AVERAGE** | 2,303,051 | 2,073,262 | 88.41% | 157,589 | 5.88% | 23 | 0.00% | 72,172 | 2.97% | 0 | 0.00% |

# Summary Transaction Information from WASS1133

|  |  |  |  |
| --- | --- | --- | --- |
| ***WASS1133*** | | | ***%*** |
| ***Transactions*** | | 1,033,960 | 100% |
| ***Start Date*** | | 01-Jan-2018 00:00:00 AM | |
| ***End Date*** | | 30-Sep-2018 23:59:59 PM | |
| ***Order Status*** | **Description** | Values | |
| ***COMPLETED*** | The order was completed with successful response from the Network Element | 870,947 | 78.20% |
| ***FAILED*** | The order was completed with error response from the Network Element | 128,081 | 14.16% |
| ***IN\_PROG*** | Orders in Progress | 11 | 0.00% |
| ***TIMEOUT*** | Orders that exceeded the execution time | 34,896 | 6.45% |
| ***TRANSL\_FAIL*** | Orders that were not executed | 0 | 0.00% |

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Month** | **Total** | **Transactions  Complete** | **% Complete** | **Transactions  Failed** | **%  Failed** | **Trans  In\_Prog** | **% In\_Prog** | **Trans Timeout** | **% Timeout** | **Trans Trans Fail** | **%  Trans Fail** |
| January | 165,236 | 140,390 | 81.50% | 20,750 | 13.48% | 0 | 0.00% | 4,096 | 5.02% | 0 | 0.00% |
| February | 148,432 | 128,988 | 74.31% | 16,239 | 13.74% | 0 | 0.00% | 3,205 | 1.23% | 0 | 0.00% |
| March | 199,613 | 175,839 | 85.79% | 21,622 | 11.90% | 0 | 0.00% | 2,147 | 2.31% | 0 | 0.00% |
| April | 155,801 | 134,575 | 77.70% | 16,073 | 12.62% | 0 | 0.00% | 5,153 | 9.68% | 0 | 0.00% |
| May | 87,395 | 71,165 | 77.38% | 11,174 | 13.70% | 2 | 0.00% | 5,053 | 8.92% | 0 | 0.00% |
| June | 29,148 | 25,079 | 83.29% | 3,698 | 14.51% | 0 | 0.00% | 361 | 2.17% | 0 | 0.00% |
| July | 57,448 | 51,830 | 85.62% | 5,120 | 13.91% | 0 | 0.00% | 498 | 0.47% | 0 | 0.00% |
| August | 97,293 | 70,643 | 68.99% | 21,284 | 21.79% | 1 | 0.00% | 5,365 | 9.22% | 0 | 0.00% |
| September | 93,594 | 72,438 | 69.21% | 12,121 | 11.76% | 8 | 0.01% | 9,018 | 19.01% | 0 | 0.00% |
| **SUMMARY AVERAGE** | 1,033,960 | 870,947 | 78.20% | 128,081 | 14.16% | 11 | 0.00% | 34,896 | 6.45% | 0 | 0.00% |

# Tickets

|  |  |
| --- | --- |
| **Accumulative** | |
| Tickets | 328 |
| **Severity** | |
| LOW | 222 |
| MEDIUM | 60 |
| HIGH | 46 |
| **Origin** | |
| Abhijit | 2 |
| asap.support | 16 |
| Barbara | 2 |
| Case Mora | 1 |
| Chinnasani | 7 |
| Chinnasani Prasanna | 1 |
| FLOW IT AUTOMATED PROVISIONING | 1 |
| Harish, Prakash | 2 |
| Herme | 1 |
| IGATE LIBERATE TIER 2 SUPPORT | 1 |
| JaganMohan | 1 |
| Jason | 1 |
| Joy | 18 |
| Juan Pablo | 4 |
| Kenyatta | 2 |
| Kishore | 14 |
| Kishore, Shalana | 1 |
| León | 1 |
| Madhusudan | 3 |
| Madhusudhan Adapala | 4 |
| Marcia | 1 |
| Mark | 2 |
| Mora | 1 |
| Mounika | 18 |
| Neilsa | 105 |
| Neilsa, Chinnasani | 1 |
| Neilsa, Kishore | 1 |
| Nola | 2 |
| Prackash | 19 |
| Pradeep | 1 |
| Praneetha | 23 |
| Rhonda | 2 |
| Rosaline | 1 |
| Samantha | 7 |
| Shalana | 3 |
| Shivanchyut | 1 |
| Shivanchyut Baghel | 1 |
| Suresh | 8 |
| Terry | 2 |
| Uday | 2 |
| Wendy | 1 |
| Connection Refused | 43 |



# Platforms refusing connectivity

|  |  |  |
| --- | --- | --- |
| **CONNECTION REFUSE E-MAIL TITLE** | **DATE** | **STATUS** |
| ASAP monitor; connection refused SLU\_UVF | 24/1/18 | CLOSED |
| ASAP monitor; connection refused EST\_GSAT & EST\_GSAT1 | 25/1/18 | OPEN |
| ASAP monitor; connection refused SLU\_UVF | 30/1/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 2/2/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 5/2/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 6/2/18 | CLOSED |
| ASAP monitor; connection refused SLU\_CEN | 5/2/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 9/2/18 | CLOSED |
| ASAP monitor; connection refused JAM\_CALIX | 13/2/18 | OPEN |
| ASAP monitor; connection refused SLU\_UVF | 16/2/18 | CLOSED |
| ASAP-WASS133-ASAP There is no connection to Database -No Listener | 18/2/18 | CLOSED |
| ASAP JAMU66 shutdown | 22/2/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 22/2/18 | CLOSED |
| ASAP monitor; connection refused CAY\_GNBND with WASS1133 | 22/2/18 | OPEN |
| ASAP monitor; connection refused SLU\_UVF | 22/2/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 28/2/18 | CLOSED |
| WASS1133-ASAP provisioning asappro1 user fails to login | 28/2/18 | CLOSED |
| ASAP monitor; connection refused SLU\_CEN | 5/3/18 | CLOSED |
| JAM\_MOBY connection failure | 9/3/18 | CLOSED |
| ASAP-FLOW-monitor, Unable to connect to remote host: Connection refused to SLU\_UVF | 13/3/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 14/3/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 28/3/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 2/4/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 3/4/18 | CLOSED |
| ASAP monitor; connection refused JAM\_EAST | 3/4/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 5/4/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 9/4/18 | CLOSED |
| ASAP connection refused SONUS | 11/4/18 | CLOSED |
| ASAP connection refused SONUS | 16/4/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 16/4/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 26/4/18 | CLOSED |
| ASAP monitor; connection refused SLU\_CEN | 26/4/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 30/4/18 | OPEN |
| ASAP monitor; connection refused SLU\_UVF | 2/5/18 | CLOSED |
| LIME-ASAP-jamu66-Connection Fail to SONUS platform | 28/5/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 11/06/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 11/06/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF and SLU\_CEN | 19/06/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF and SLU\_CEN | 21/06/18 | CLOSED |
| ASAP-Route Activation traffic to wass1133 | 24/06/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 03/07/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 04/07/18 | CLOSED |
| ASAP monitor; connection refused SLU\_UVF | 23/07/18 | CLOSED |

# RFC support

|  |  |
| --- | --- |
| **CONCEPT** | **DATE** |
| RFC 4080434 - Barbados HLR CP Upgrade from R12B to R15A | 25/01/2018 |
| |RFC6786| SCHEDULED RFC NOTIFICATION Cleandata Routine Maintenance on JAMU66 | 22/02/2018 |
| RFC6955-Reroute provisioning on Barbados HLR to Jamaica HLR - MW3 | 7/03/2018 |
| |RFC7430| SCHEDULED RFC NOTIFICATION Routine Maintenance: ASAP Cleandata on JAMU66 server | 11/04/2018 |
| |RFC8041| SCHEDULED RFC NOTIFICATION ASAP Cleandata Maintenance Activity - JAMU66 | 24/05/2018 |